

Heartland Continuum Of Care Coordinated Entry Access Points



Coordinated Entry (CE) is a centralized or collaborative process designed to coordinate program participant intake, assessments, and referrals to housing.

The Coordinated Entry Process is designed to fulfill three primary purposes:

1. To consolidate and streamline the community-wide process by which individuals experiencing homelessness can request assistance in regaining permanent housing.
2. To create a system that identifies a pathway to permanent housing for ALL individuals experiencing homelessness, including creating one where it does not yet exist; and
3. To ensure that, whenever a program has insufficient capacity to serve all consumers in their potential service population, the most vulnerable individuals experiencing homelessness are served first.

A common assessment is utilized throughout the Heartland Continuum of Care to facilitate a household's placement within the CE System. The assessment collects participant's homeless history and other essential information to determine eligibility and priority for supportive housing referrals. Households can only access Permanent Supportive Housing and Rapid Rehousing opportunities through Coordinated Entry.

CE Access Points for the Heartland Continuum of Care

Abundant Faith

Address: 2525 Taylor Avenue
Phone: 217-585-4000
Populations served: Adults, Families

Contact Ministries

Address: 1100 East Adams
Phone: 217-753-3939
Populations served: Women & Women w/ children

Community Care Services

Address: Lincoln Library
Phone: 217-331-4058
Populations served: Adults, Families, Youth

Fifth Street Renaissance

Address: 1315 N Fifth St
Phone: 217-544-5040
Populations served: Adults, Veterans, Youth, Individuals affected by HIV/AIDS

Heartland HOUSED

Phone: 217-803-5235
Populations served: Adults, Families, Youth

Helping Hands of Springfield

Address: 2200 Shale Street
Phone: 217-522-0048
Populations served: Adult Only Households

Inner City Mission

Address: 726 N 7th
Phone: 217-525-3940
Populations served: Families & Single Women

MERCY Communities

Address: 1344 N Fifth St
Phone: 217-744-1126
Populations served: Families with Children

Phoenix Center

Address: 109 East Lawrence Ave
Phone: 217-528-5253
Populations served: LGBTQIA+ and individuals who are HIV+ regardless of their sexual orientation or gender identity

Salvation Army

Address: 1600 E Clear Lake Ave
Phone: 217-525-2196
Populations served: Adults & Families

Sojourn Shelter & Services

Address: 1800 Westchester Blvd
Phone: 217-726-5200
Populations served: Households impacted by Domestic Violence

Washington Street Mission

Address: 408 N 4th street
Phone: 217-544-9011
Populations served: Adults, Families, Youth

Youth Service Bureau

Address: 2901 Normandy Rd
Phone: 217-529-8300
Populations served: Youth