

# HEARTLAND CONTINUUM OF CARE COORDINATED ENTRY ACCESS POINTS



**Coordinated Entry** is a centralized or collaborative process designed to coordinate program participant intake, assessments, and referrals to housing. The Coordinated Entry (CE) Process is designed to fulfill three primary purposes.

1. To consolidate and streamline the community-wide process by which individuals experiencing homelessness can request assistance in regaining permanent housing.
2. To create a system that identifies a pathway to permanent housing for ALL individuals experiencing homelessness, including creating one where it does not yet exist; and
3. To ensure that, whenever a program has insufficient capacity to serve all consumers in their potential service population, the most vulnerable individuals experiencing homelessness are served first.

A common assessment is utilized throughout the Heartland Continuum of Care to facilitate a household's placement on the CE list. The assessment collects participant's homeless history and other essential information to determine eligibility and priority for supportive housing referrals. Households can only access Permanent Supportive Housing and Rapid Rehousing opportunities through the CE System.

## CE ACCESS POINTS for the Heartland Continuum of Care

### **Contact Ministries**

Address: 1100 East Adams  
Phone: 217-753-3939  
Populations served: Women and Women w/  
children

### **Fifth Street Renaissance**

Address: 1315 N Fifth St  
Phone: 217-544-5040  
Populations served: Adults, Veterans, Youth,  
Individuals affected by HIV/AIDS

### **Heartland HOUSED**

Phone: 217-803-5235  
Populations served: Adults, Families, Youth

### **Helping Hands of Springfield**

Address: 2200 Shale Street  
Phone: 217-522-0048  
Populations served: Adult Only households

### **Inner City Mission**

Address: 726 N 7th  
Phone: 217-525-3940  
Populations served: Families and Single Women

### **MERCY Communities**

Address: 1344 N Fifth St  
Phone: 217-744-1126  
Populations served: Families with Children

### **Phoenix Center**

Address: 109 East Lawrence Ave  
Phone: 217-528-5253  
Populations served: lesbian, gay, bi-sexual and/or  
transgender individuals and individuals who are  
HIV+ regardless of their sexual orientation or  
gender identity

### **Salvation Army**

Address: 1600 E Clear Lake Ave  
Phone: 217-525-2196  
Populations served: Adults and Families

### **Sojourn Shelter & Services**

Address: 1800 Westchester Blvd  
Phone: 217-726-5200  
Populations served: Households impacted by  
Domestic Violence